Special Educational Needs and Disability, Information and Advice Service (SENDIASS)

The North Lincolnshire Special Educational Needs and Disability Information and Advice Service (SENDIASS) is a statutory service who provide confidential and impartial information, advice and support to children, young people, parents and carers about issues relating to Special Educational Needs and Disability. This includes health and social care matters.

Our service is free, easy to access and confidential.

We support children and young people with SEND, and their parents and carers to be involved in decisions and processes that effect the child or young person’s education and development including:

- Early years
- SEN support
- Individual Education Plans (IEP’s)
- Statutory Assessment
- Annual Reviews
- Transition planning and education after 16
- SEN Appeals

What do SENDIASS provide?

- Information about local services and the local offer
- Advocacy and support to help promote independence and self-advocacy skills
- Support to understand SEND processes, including mediation and appeals to the SEN and Disability Tribunal
- Signposting to other sources of local and national information, advice and support
- Advice on how to open up positive dialogue between parents, carers, young people, schools, local authority (LA), health and voluntary bodies in respect of SEND issues
- Support to resolve disagreements between parents, carers, young people, schools, local authority (LA), health and voluntary bodies in respect of SEND
- A range of information resources and training
- A role in informing local policy and practice, in consultation with stakeholder groups

Opening Hours

The helpline is open between the hours of 9:00am - 5pm Monday – Thursday and 9am – 4.30 on Fridays. An answer machine service is available outside of these hours.

Helpline - 01724 277665

Email - help@nlsendiass.org.uk