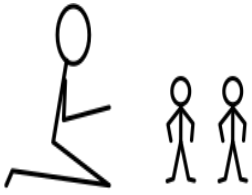


## Supporting Children to Sort out Conflict Situations




Approach calmly. Get down to their level and take charge in a firm and supportive way



Ask each child in turn what has happened. Listen to each one and reassure that you can help



Restate what each child has told you. Ask, "How can we sort this out?" (listen to their ideas) 



Follow their ideas wherever possible and be ready to offer choices for them to decide what to do if needed.



Praise, praise, praise their ideas. Stay nearby to offer support and hand overs.